

Emily Hicks

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Address 2501 Pico Blvd
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I aspire to join a collaborative team that's open to knowledge sharing. My previous work experience in the service industry has allowed me to gain a unique perspective on how to apply empathy towards customer experiences, both online and offline. I have been doing web development and graphic design freelance work since November 2017.

Education

Jan 2018 – Present Graphic Design / Santa Monica Community College / Associate Degree

Apr 2016 – Apr 2017 New Media & Web Development / British Columbia Institute of Technology / Certificate
Graduated With Distinction

Nov 2016 – Dec 2016 Intro to Web Design / Emily Carr University of Art + Design / Continuing Education

Experience

Online
NOV 2017 – PRESENT
Bytes Design / Front-End Developer & Graphic Designer
Responsible for developing and ensuring a website's visual front-end looks exactly as designed.

Online Charity
NOV 2017 – PRESENT
AnPhuc America / Graphic Designer & Web Master
Responsible for the website, marketing, and graphics. I work closely with the founder and secretary of this non-government organization.

Santa Monica, CA
JAN 2018 – NOV 2018
Bay Street Bikes / Customer Service
Responsible for renting bicycles to people on the Santa Monica Boardwalk, taking payments, and repairing bikes.

Online
AUG 2017 – January 2017
Lets Go Biking! / Assistant
Responsible for updating blog posts, editing InDesign and Illustrator files, and file management.

Coquitlam, BC
JUN 2017 – NOV 2017
Dogtopia / Receptionist, Marketing Coordinator, & Playroom Attendant
Booking appointments for new and returning clients, ensuring the dogs were playing in a safe and clean environment.

Port Moody, BC
SEPT 2015 – MAR 2016
Calabria Bakery / Baker's Helper
Key member of bread team, responsible for making breads in large volume at a fast pace.

Interests

Music Science
Healing Nature
Travel Holistic Medicine

Customer Service

Team Worker
Positive Attitude
Sociable
Engaging
Friendly

Computer Skills

Adobe Suite
HTML5
CSS3
WordPress
Squarespace